

I am a truck driver and by law am required to use a headset while using the phone and driving (something I always did any way for safety reasons). I purchased a new bluetooth headset with voice command to better improve the safety of using my phone while driving only to find out that AT&T blocked the voice command function from my Samsung Captivate so they could charge their customers extra for that feature. Now Samsung has finally released an upgrade to the OS and AT&T has unblocked the feature but the program for the voice dial is clumsy and unreliable at best. My only option to improve on this is to find and install a third party OS or at least better software so I can use this function not only for my own safety but for the safety of everyone I share the road with. Also I can not always afford a newer phone when mine hits the outdated list and the manufacturer decides they don't want to update it any more. This needs to be a legal right for all consumers.