

**Interim Designation of Agent to Receive Notification
of Claimed Infringement**

Full Legal Name of Service Provider: CustomerThink Corp.

Alternative Names of Service Provider: (all domains are registered to CustomerThink Corp.)

customerthink.com, bestserviceone.com, contactcenterone.com, ctsandbox.com,
customeranalyticsone.com, customerbusiness360.com, customerbusinessguru.com,
customerbusinessone.com, customerexperienceone.com, customerinnovationone.com,
customerleadershipone.com, customerloyaltyone.com, customerprocessone.com,
customertechnologyone.com, digitalmarketingone.com, enterprisetechologyone.com,
mycustomerbusiness.com, salesedgeone.com, socialbusinessone.com, cbm360.com

Address of Service Provider:

1615 Willow Ave.
Burlingame, CA 94010

Name of Agent Designated to Receive Notification of Claimed Infringement:

Robert Thompson

Full Address of Designated Agent to which Notification Should be Sent:

1615 Willow Ave.
Burlingame, CA 94010

Telephone Number of Designated Agent: 650-343-8529

Facsimile Number of Designated Agent: 650-240-3819

Email Address of Designated Agent: copyright@customerthink.com

Signature of Officer or Representative of Designating Service Provider:

[Redacted Signature]

Date: March 1, 2011

Typed or Printed Name and Title:

Robert G. Thompson, President and Chief Executive Officer

Scanned
MAR 03 2011



Received
MAR 03 2011
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