

Interim Designation of Agent to Receive Notification
of Claimed Infringement

Full Legal Name of Service Provider: The Reynolds and Reynolds Company

Alternative Name(s) of Service Provider (including all names under which the service provider is doing business): _____

N/A

Address of Service Provider: ONE Reynolds WAY, DAYTON, Ohio 45430

Name of Agent Designated to Receive Notification of Claimed Infringement: KAREN CRAMER

Full Address of Designated Agent to which Notification Should be Sent (a P.O. Box or similar designation is not acceptable except where it is the only address that can be used in the geographic location):

ONE Reynolds WAY
DAYTON, Ohio 45430

Telephone Number of Designated Agent: 937-485-2793

Facsimile Number of Designated Agent: 937-485-2786

Email Address of Designated Agent: KAREN-CRAMER@reyrey.com

Signature of Officer or Representative of the Designating Service Provider: _____

Date: 2/16/2004

Typed or Printed Name and Title: KAREN CRAMER, MANAGER
of INTELLECTUAL PROPERTY

Note: This Interim Designation Must be Accompanied by a \$20 Filing Fee Made Payable to the Register of Copyrights.

RECEIVED

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